

# RICHLAND HILLS



## *New Resident Information*

### *Welcome to Richland Hills*

As a new resident of Richland Hills, we want to welcome you to our great community! We are excited that you have chosen to make Richland Hills your home. We hope that this information is informative and useful to you. Please don't hesitate to contact us if we can be of further assistance to you as you get settled in Richland Hills.

**City Council Meetings:** The Richland Hills City Council meets twice a month on the first and third Tuesday's of the month. Worksessions generally start at 6:00 p.m. and the regular meeting begins at 7:00 p.m. Meetings are posted on the city website at least 72 hours in advance, so check the website for more information.

**Garbage Service:** Richland Hills garbage service is provided by Republic Services. You can set up your account at City Hall. Garbage is collected twice per week on Tuesdays and Fridays. Recycling is collected once per week on Fridays. Please call 817-332-7301 with any questions.

**Utilities:** Water and Wastewater services are provided by the City of Richland Hills Utility Department. New accounts can be set up at City Hall. Questions about your bill can be answered by calling 817-616-3800.

There are other utilities that are provided by third party entities. Some of the more common ones are listed below.

- Gas is provided by Atmos Energy.
- Electric lines are maintained by Oncor. Residential electricity can be provided by numerous companies, and you can find a list of options available to you at [www.powertochoose.com](http://www.powertochoose.com).
- Phone, Internet and television services are provided by both AT&T and Time Warner Cable.

**Parks and Recreation:** The City of Richland Hills has four city parks as well as community tennis courts. For information on renting park pavilions, please call 817-616-3800. The LINK at Richland Hills is currently under construction, which is a new 28,000 square foot community and recreation center. It is scheduled to open in the second quarter of 2017 and will be located directly north of City Hall.

**Animal Services:** Pets are available for adoption at our local Animal Services Center. Local Ordinances require that all pets be registered with the Animal Services Center. You can contact them at 817-616-3769.



**Permits:** Permits are required for numerous activities, such as having a garage sale, installing a fence, and certain home improvements. To find out if a permit is required, please call 817-616-3770.

**Library Services:** The Library offers numerous services to the community. You can obtain a free library card by visiting our library, which is located at 6724 Rena Drive. In addition to the thousands of books, movies and magazines on hand, we also have several computers and internet access available for use by our residents. The library also offers an ever expanding array of programming for all ages and interests. For more information on programs that the library offers, visit [www.richlandhills.com/departments/library/programs](http://www.richlandhills.com/departments/library/programs). The library can be reached at 817-616-3760.

**Police Department:** The Richland Hills Police Department puts a heavy focus on community oriented policing and being involved with our residents. We offer programs that focus on child safety, providing victim support, neighborhood crime watch, and involving residents through a Citizen Police Academy. For a full list of Police Department initiatives, visit [www.richlandhills.com/departments/police-department](http://www.richlandhills.com/departments/police-department). The non-emergency contact number for the police department is 817-281-1000.

**Education:** Richland Hills is part of the Birdville Independent School District (BISD). There are three BISD campuses in Richland Hills – Richland Elementary, Jack C. Binion Elementary and Richland Middle School. To contact the school district, please call 817-547-5700 or visit [www.birdvilleschools.net](http://www.birdvilleschools.net).

**Post Office:** The local Post Office in Richland Hills is located at 3201A Diana Drive.

**Social Media:** The City of Richland Hills maintains several social media outlets in order to keep you informed. Feel free to follow any of our social media accounts, or subscribe to notifications from the City on our website, [www.richlandhills.com](http://www.richlandhills.com).

**City Codes:** For a full list of Richland Hills Code of Ordinances, visit [www.municode.com](http://www.municode.com), navigate to the library and select Richland Hills, Texas.

**Online Services:** Our city website contains all of the above listed information and more. Please visit our website for more information on the city codes, to pay utility bills, to report code violations, and much more.

